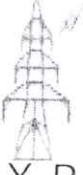


C G R F



B Y P L

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail: cgrfbypl@hotmail.com
SECY/CHN/015/08NKS

C A No. Appiled For
Complaint No. 282/2023

In the matter of:

Mohd DanishComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mohd Danish, Complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Chhavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 22nd August, 2023

Date of Order: 29th August, 2023

Order Pronounced By:- Mr. H.S. Sohal, Member

1. The complainant Mohd Danish in his complaint submitted that he applied for load reduction, claim of extra charges and name change against CA No. 100252231 vide request no. OLCKK1502231067 at premises no. 113-114, Masjid Tehwar Khan, Naya Bans, Delhi-110006, but respondent neither paid any heed to his complaint and nor rejected the same.

H.S. Sohal

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Secretary
CGRF (BYPL)

Complaint No. 282/2023

He also submitted that OP has raised the load of the connection without any reason and rhyme. Therefore, he requested the Forum to direct OP for reduction of load, change of name and refund of excess amount paid may be granted.

2. OP in its reply briefly submitted that complainant is seeking name change, reduction of load and claim compensation on alleged extra charges. It is also submitted that electricity connection bearing CA no. 100252231 is an old connection registered in the name of Mr. Zamil Ahmed, with billing address as 113/114, GF, Masjid Tewar Khan, Naya Bans, Delhi-110006. OP further added that since it's an old connection, therefore, energization date is not being reflected in electricity bill.

It is also submitted that complaint before the CGRF has been filed by Mohd Zaki whereas the complaint case has been registered in the name of his son Mohd Danish by way of authority letter dated 24.07.2023. However, in application filed for load reduction by the complainant, he claims to be the son of Mohd Zamil Ahmed i.e. the registered consumer. Hence, on the basis of apparent discrepancies, name change was not done.

The complainant is seeking name change in his capacity as user of the said connection, however, rent deed and a telephone bill placed on record is only in respect of property bearing no. 114. In order to get the name transferred the complainant has to submit NOC from Mr. Zamil Ahmed and documents of ownership/lawful possession of subject property.

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Complaint No. 282/2023

From the perusal of record it is also evident that there was some dispute between Mohd Zaki, father of the complainant and Abdul Hafiz regarding the illegal occupation of property bearing no. 113.

3. Heard both the parties and perused the record.
4. The main issue in the present case is whether name change can be done without proper documentation and also load reduction can be made affective thereafter.
5. As per THE DELHI ELECTRICITY REGULATORY COMMISSION (Forum for Redressal of Grievances of the Consumers and Ombudsman) REGULATIONS, 2018, definition of the complainant is as under:
"Complainant" means –
 - (i) a consumer as defined under clause (15) of Section 2 of the Act; or
 - (ii) an applicant for a new electricity connection; or
 - (iii) in case of death of a consumer, his legal heir(s) or authorised representative ; or
 - (iv) Any other person claiming through or authorized by or acting as agent for the consumer and affected by the services or distribution business carried out by the distribution licensee.
6. In the present case Mohd Danish fails to fulfill the definition of the complainant as stated above, therefore this Forum cannot give any relief to Mohd Danish. Also, there is some dispute between Mohd Zaki, father of Mohd Danish and Abdul Hafiz, which is also not clearly put before the forum.

B Danish by S.S.

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Complaint No. 282/2023

7. Therefore, in the absence of clear documentation, this Forum is unable to give any relief to Mohd Danish.
8. The case is dismissed as default.
9. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.



(P.K.SINGH)
CHAIRMAN


(S.R. KHAN)
MEMBER-TECH


(P.K.AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER

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CGRF (BYPL)